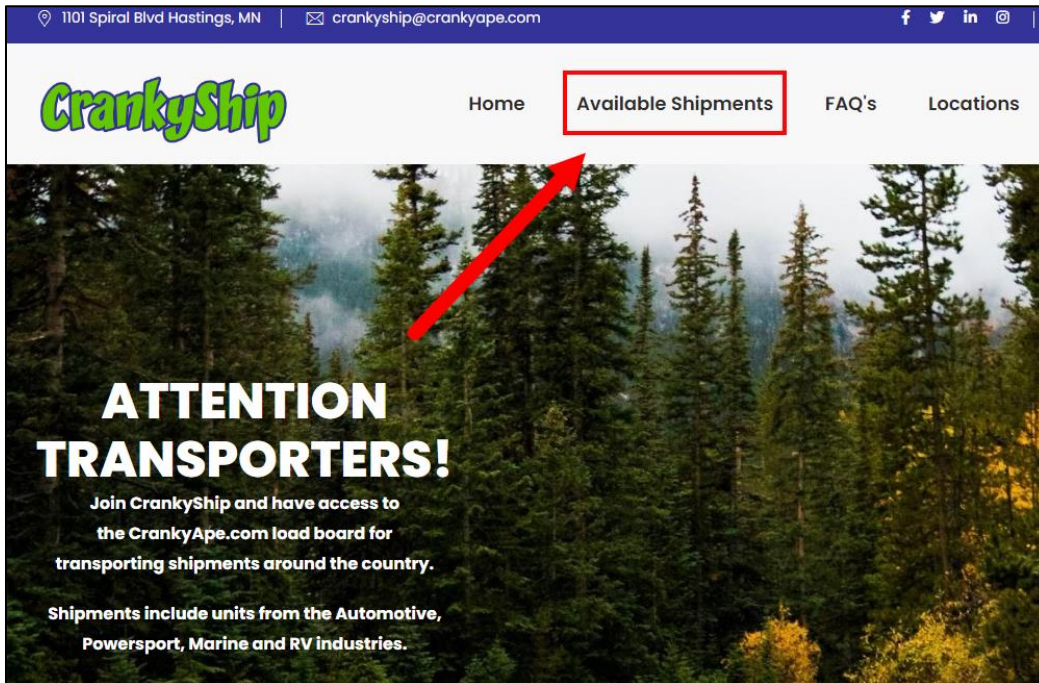
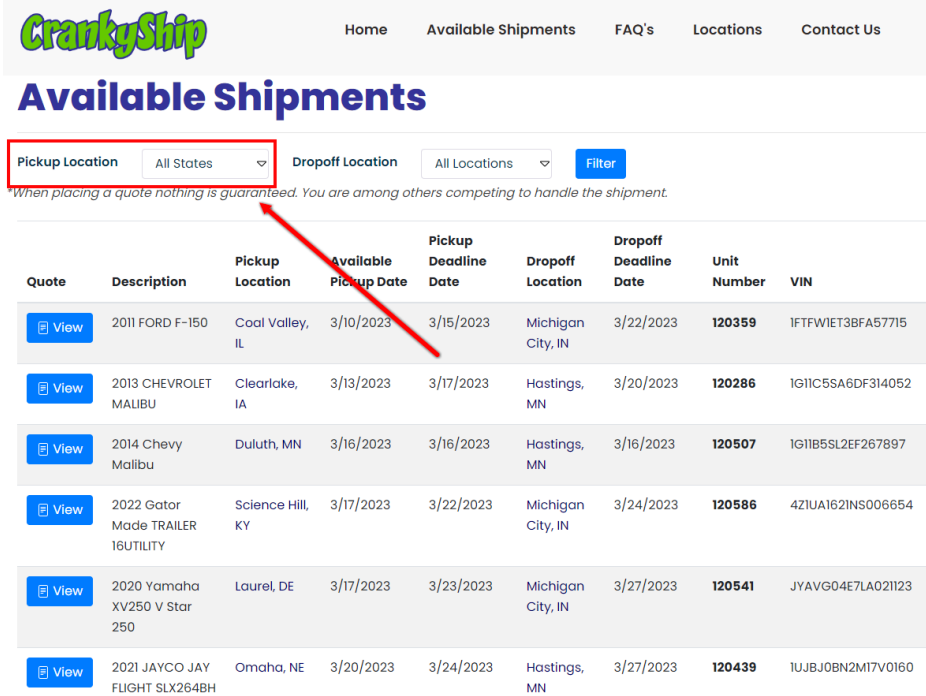


Cranky Ship Transporter Tutorial

1. Begin by clicking on the “Available Shipments.”



2. You will see all shipments currently available. You can choose to filter by the state you wish to pick up from.



Home Available Shipments FAQ's Locations Contact Us

Available Shipments

Pickup Location All States ▾ Dropoff Location All Locations ▾ Filter

When placing a quote nothing is guaranteed. You are among others competing to handle the shipment.

Quote	Description	Pickup Location	Available Pickup Date	Pickup Deadline Date	Dropoff Location	Dropoff Deadline Date	Unit Number	VIN
View	2011 FORD F-150	Coal Valley, IL	3/10/2023	3/15/2023	Michigan City, IN	3/22/2023	120359	1FTFWIET3BFA57715
View	2013 CHEVROLET MALIBU	Clearlake, IA	3/13/2023	3/17/2023	Hastings, MN	3/20/2023	120286	1G11C55A6DF314052
View	2014 Chevy Malibu	Duluth, MN	3/16/2023	3/16/2023	Hastings, MN	3/16/2023	120507	1G11B5SL2EF267897
View	2022 Gator Made TRAILER 16UTILITY	Science Hill, KY	3/17/2023	3/22/2023	Michigan City, IN	3/24/2023	120586	4Z1UA162INS006654
View	2020 Yamaha XV250 V Star 250	Laurel, DE	3/17/2023	3/23/2023	Michigan City, IN	3/27/2023	120541	JYAVG04E7LA021123
View	2021 JAYCO JAY FLIGHT SLX264BH	Omaha, NE	3/20/2023	3/24/2023	Hastings, MN	3/27/2023	120439	1UJB0BN2M17V0160

- Click on the "View" button for any shipment you wish to see the details for.

CrankyShip Home Available Shipments FAQ's Locations Contact Us

Available Shipments

Pickup Location: All States Dropoff Location: All Locations [Filter](#)

**When placing a quote nothing is guaranteed. You are among others competing to handle the shipment.*

Quote	Description	Pickup Location	Available Pickup Date	Pickup Deadline Date	Dropoff Location	Dropoff Deadline Date	Unit Number	VIN
View	2011 FORD F-150	Coal Valley, IL	3/10/2023	3/15/2023	Michigan City, IN	3/22/2023	120359	1FTFW1ET3BFA57715
View	2013 CHEVROLET MALIBU	Clearlake, IA	3/13/2023	3/17/2023	Hastings, MN	3/20/2023	120286	1G11C5SA6DF314052
View	2014 Chevy Malibu	Duluth, MN	3/16/2023	3/16/2023	Hastings, MN	3/16/2023	120507	1G11B5SL2EF267897
View	2022 Gator Made TRAILER 16'UTILITY	Science Hill, KY	3/17/2023	3/22/2023	Michigan City, IN	3/24/2023	120586	4Z1UA162INS006654
View	2020 Yamaha XV250 V Star 250	Laurel, DE	3/17/2023	3/23/2023	Michigan City, IN	3/27/2023	120541	JYAVG04E7LA021123
View	2021 JAYCO JAY FLIGHT SLX264BH	Omaha, NE	3/20/2023	3/24/2023	Hastings, MN	3/27/2023	120439	1UJBJ0BN2M17V0160

- You will be provided with information about the shipment.

CrankyShip Home Available Shipments FAQ's Locations Contact Us

Submit Quote

Description	Unit Number 120102	Year, Make & Model 2000 Chevrolet 2500 4WD
	Category Truck	VIN 1GCGK24U7YE35680
	Additional Info	
Pickup Information	Pickup Location 244 Bolick Lane Taylorsville, North Carolina 28681 Office Phone:	
	Pickup Availability	
	Available Pickup Date 3/14/2023	
	Pickup Deadline 3/14/2023	
	Additional Info	

- If you scroll to the bottom, there will be a section for you to enter a quote for this shipment. You will need to enter the amount you wish to be paid, the estimate pickup date, the drop off date, and any relevant comments. Afterwards, click the submit button.

Additional Info
True

Quote

Transport Quote
1 200

Estimated Pickup Date 2 03/15/2023

Estimated Dropoff Date 3 03/20/2023

Comments
4 I have a trailer available to pick up the unit.
I will not be able to drop the unit off until after 6:00pm on 3/20/2023.

5 [Submit Quote](#) [Back](#)

- After clicking submit, you will return to the available shipments. To see your pending quotes, navigate to quote history.

1101 Spiral Blvd Hastings, MN | crankyship@crankyape.com | svinje@crankyape.com

Available Shipments

Pickup Location: All States | Dropoff Location: All Locations | Filter

**When placing a quote nothing is guaranteed. You are among others competing to handle the shipment.*

Quote	Description	Pickup Location	Available Pickup Date	Pickup Deadline Date	Dropoff Location	Dropoff Deadline Date	Unit Number	VIN
View	2011 FORD F-150	Coal Valley, IL	3/10/2023	3/15/2023	Michigan City, IN	3/22/2023	120359	1FTFW1ET3BFA57715
View	2013 CHEVROLET MALIBU	Clearlake, IA	3/13/2023	3/17/2023	Hastings, MN	3/20/2023	120286	1G11C5SA6DF314052
View	2014 Chevy Malibu	Duluth, MN	3/16/2023	3/16/2023	Hastings, MN	3/16/2023	120507	1G11B5SL2EF267897
View	2022 Gator Made TRAILER 16UTILITY	Science Hill, KY	3/17/2023	3/22/2023	Michigan City, IN	3/24/2023	120586	4Z1UA1621NS006654
View	2020 Yamaha XV250 V Star 250	Laurel, DE	3/17/2023	3/23/2023	Michigan City, IN	3/27/2023	120541	JYAVG04E7LA021123
View	2021 JAYCO JAY FLIGHT SLX264BH	Omaha, NE	3/20/2023	3/24/2023	Hastings, MN	3/27/2023	120439	1UJJB0BN2M17V0160

7. This will display your current quotes. You can select to view, edit, or withdraw any pending quotes.

The screenshot shows the CrankyShip website's Quote History page. The navigation bar includes Home, Available Shipments, FAQ's, Locations, and Contact Us. The main heading is "Quote History". Below it, there are three tabs: "Submitted Quotes" (selected), "Approved Quotes Pending Your Acceptance", and "Past Quotes". The "Submitted Quotes" tab is active, displaying a table with the following data:

UNIT	Description	Amount	Pickup Location	Dropoff Location	View	Edit	Withdraw
120102	2000 Chevrolet 2500 4WD	\$200.00	Taylorsville, NC 28681	Valdosta, GA 31601	View	Edit	Withdraw

Red circles labeled 'a.', 'b.', and 'c.' are placed over the View, Edit, and Withdraw buttons respectively.

- a. View will describe the current quote.
- b. Edit will allow you to change the current quote, pickup date, or drop off date.
- c. Withdraw will cancel your current quote. You will be prompted with the following popup window to confirm your cancelation:

The screenshot shows a confirmation popup window with the following text:

localhost:44312 says
Are you sure you would like to withdraw this quote?

At the bottom of the popup are two buttons: "OK" and "Cancel".

8. At this point, CrankyShip will then review your quote. Once it is accepted it will be moved into the "Approved Quotes Pending Your Acceptance" section.

The screenshot shows the CrankyShip website's Quote History page. The navigation bar is the same as in the previous screenshot. The "Approved Quotes Pending Your Acceptance" tab is now selected and highlighted in blue. Below the heading, there is a message: "These are quotes that have been approved by CrankyShip. If you cannot accept them please contact CrankyShip." Below this message is a table with the following data:

UNIT	Amount	Pickup Location	Dropoff Location	View	Accept	Decline
120102	\$200.00	Taylorsville, NC 28681	Valdosta, GA 31601	View	Accept	Decline

Below the table, the "Past Quotes" tab is visible but not selected.

9. You can choose to view, accept, or decline the quote at this stage.

CrankyShip Home Available Shipments FAQ's Locations Contact Us

Quote History

Submitted Quotes

Approved Quotes Pending Your Acceptance

These are quotes that have been approved by CrankyShip. If you cannot accept them please contact CrankyShip.

UNIT	Amount	Pickup Location	Dropoff Location	View	Accept	Decline
120102	\$200.00	Taylorsville, NC 28681	Valdosta, GA 31601	View	Accept	Decline

Past Quotes

- View will let you review the details of the shipment.
- Accept will officially accept the quote and you can begin the process of officially picking up the shipment. When you click accept, you will be given a popup asking you to confirm:

localhost:44312 says
Are you sure you would like to accept this quote?

[OK](#) [Cancel](#)

- If you click decline, you will be routed to a confirmation page. If there is a specific reason for your cancellation, enter it in the comments section before submitting.

CrankyShip Home Available Shipments FAQ's Locations Contact Us

Decline Quote

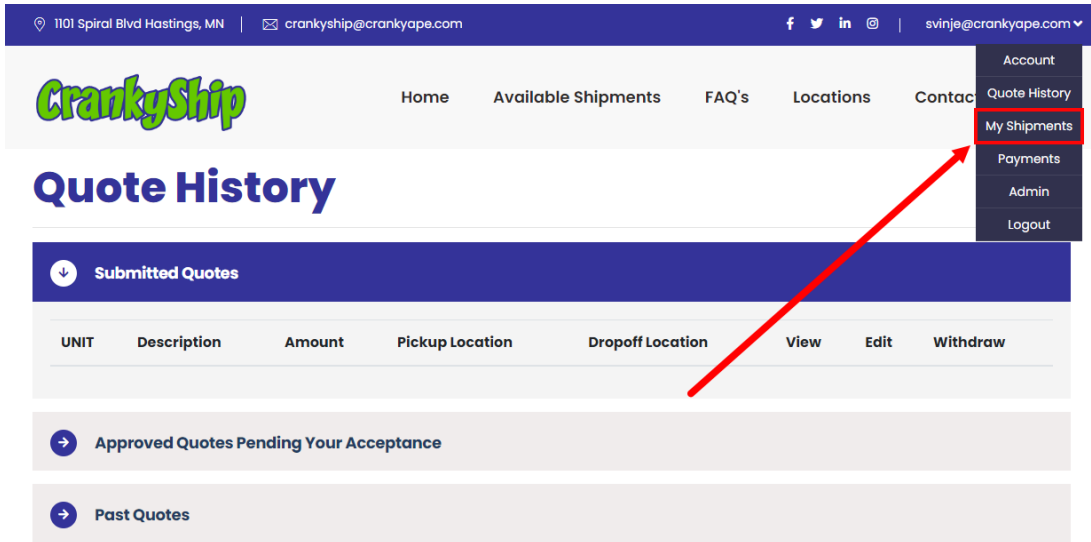
Are you sure you would like to decline this shipping assignment?
Please beware that if you do, it may affect your rating with us.

Unit Number : 120102
Quote Amount : \$200.00
Description : 2000 Chevrolet 2500 4WD

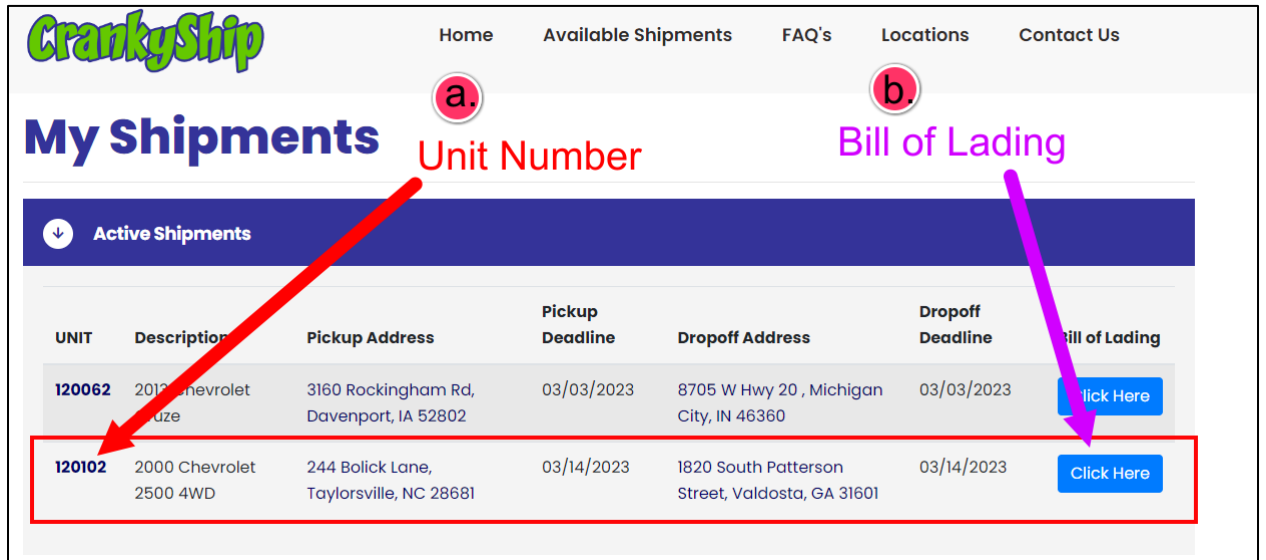
Comment :

[Decline](#) [Back](#)

10. After you have accepted the quote, you can navigate to the “My Shipments” section to look at your current shipments.



11. In the “My Shipments” section, you can see your active shipments. You may click on the Unit Number to see information about the unit or click on the Bill of Lading to see the Bill of Lading for this unit.



- a. To confirm that you picked up the unit, click on the unit number. At the bottom of the page, you will see a “picked up” button. Press this to confirm that you have picked up the unit.

The screenshot shows the CrankyShip website interface. At the top, there is a navigation bar with links for Home, Available Shipments, FAQ's, Locations, and Contact Us. The main content area displays shipment information: Dropoff Deadline (3/14/2023), Additional Info (True), Quoted Amount (\$200.00), Estimated Pickup Date (3/15/2023), and Estimated Dropoff Date (3/20/2023). A comment states: "I have a trailer available to pick up the unit. I will not be able to drop the unit off until after 6:00pm on 3/20/2023." Below this, a message says: "This shipment has been accepted by you for Transport and we are awaiting your delivery. Click here to go to your Account Profile My Shipments page." At the bottom, there is a "Picked Up" button highlighted with a red box and a red arrow, along with "Back" and "Bill of Lading" buttons.

- b. Your Bill of Lading will be automatically sent to your email, but you can also print it by clicking on the button in the “My Shipments” page. This will navigate you to a window where you can print your Bill of Lading.

The screenshot shows the "Bill of Lading" page on the CrankyShip website. The page title is "Bill of Lading" and the subtitle is "Cranky Ape Recovery Form Bill of Lading". The page contains the following information:

- Ships From:** PICKUP LOCATION NAME, 244 Bollick Lane, Taylorsville, NC 28681
- Ships To:** CrankyApe.com/MRC, 1820 South Patterson Street, Valdosta, GA 31601
- Driver Assigned:** Random Company
- Date Assigned:** 3/14/2023
- Date Recovered:**
- Shipment:** 2000 2500 4WD Chevrolet Truck, VIN: 1GCGK24U7YE35680
- DOT#:** 1446952
- MC#:** MC 665921
- Corporate Headquarters:** 1101 Spiral Blvd, Hastings, MN 55033
- Contact:** Trent Haire, Office: 651-292-4233, thaire@crankyape.com

A red arrow points to the "Print" button at the bottom left of the page. The text "Click here to print." is written in red above the arrow.

12. Once the unit is received by CrankyShip, your payment will be pending. To see this, click on the “Payments” option on the portal drop down.

The screenshot shows the CrankyShip website's Payments section. The top navigation bar includes links for Home, Available Shipments, FAQ's, Locations, and Contact. A dropdown menu is open, with the 'Payments' option highlighted by a red box and a red arrow pointing to it. Below the navigation, the 'Selected Dates' section shows 'All Payments' selected and a 'Filter' button. The main content area is titled 'Pending Payments' and contains a table with one entry:

Unit Number	Description	Quoted Amount	Payment Status	Payment Method
120102	2000 Chevrolet 2500 4WD	\$200.00	Pending	PayPal

Below the table are links for 'Completed Payments' and 'Cancelled Payments'.

Once CrankyShip has completed the payment, you will see it in the “Completed Payments” section.

The screenshot shows the CrankyShip website's Payments section after the payment has been completed. The top navigation bar is the same as in the previous screenshot. The 'Selected Dates' section remains the same. The main content area is now titled 'Completed Payments' and contains a table with one entry:

Unit Number	Description	Quoted Amount	Amount Paid	Payment Status	Payment Date	Payment Method
120102	2000 Chevrolet 2500 4WD	\$200.00	\$200.00	Paid	3/14/2023	PayPal

Below the table is a link for 'Cancelled Payments'.